## INTERNET EXPLORER 9, 10 AND 11 (WIN) - CLEARING CACHE AND COOKIES

This document explains how to clear the cache and cookies in Internet Explorer 9, 10 and 11.

1. Select Tools (via the Gear Icon) > Safety > Delete browsing history....

**NOTE:** You can also access this menu by holding **Ctrl + Shift + Delete**.

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	Delete browsing history InPrivate Browsing Tracking Protection ActiveX Filtering Webpage privacy policy Check this website	Ctrl+Shift+Del Ctrl+Shift+P	Print File Zoom (100%) Safety View downloads Manage add-ons F12 developer tools Go to pinned sites Internet options	۲ ۲ ۲+۱
	Turn off SmartScreen Filter Report unsafe website		About Internet Explorer	Ŧ

2. Make sure to uncheck **Preserve Favorites website data** and check both **Temporary Internet Files** and **Cookies** then click **Delete**.

Delete Browsing History				
Preserve Favorites website data Keep cookies and temporary Internet files that enable your favorite websites to retain preferences and display faster.				
Temporary Internet files Copies of webpages, images, and media that are saved for faster viewing.				
<b>Cookies</b> Files stored on your computer by websites to save preferences such as login information.				
History List of websites you have visited.				
Download History List of files you have downloaded.				
Form data Saved information that you have typed into forms.				
Passwords Saved passwords that are automatically filled in when you sign in to a website you've previously visited.				
InPrivate Filtering data Saved data used by InPrivate Filtering to detect where websites may be automatically sharing details about your visit.				
About deleting browsing history Delete Cancel				

3. You will get a confirmation at the bottom of the window once it has successfully cleared your cache and cookies.

